



Internal/External Posting Program Worker, Among Friends

Relief Position: No guarantee of hours
Salary Range: \$19.40 per hour to \$23.26 per hour

LAMP Community Health Centre is a multi-service, community based charitable organization that provides a wide range of programs and services to improve a person's health. LAMP uses a co-ordinated approach to connect people to medical services and other programs that build personal resources. By providing services that improve physical, emotional, social and economic well-being, people can better control their health and environment.

Job Summary

Under the direct supervision of the Manager, Adult Programs the Program Worker supports ongoing social/recreational programming.

The incumbent will ensure that all organizational policies are followed.

Primary Responsibilities

- Plan and lead programs consistent with member needs, goals and interests which focus on:
 - Health Promotion;
 - Life-skill Development;
 - Community education, exploration and involvement;
 - Recreation and leisure skill development; and
 - Psychosocial Rehabilitation.
- Create and maintain a welcoming and supportive environment for members.
- Support and promote the philosophy, goals, objectives and standards of the Among Friends Program.
- Ensure a clean program environment.
- Assume other responsibilities as required by Manager.

Required Qualifications

- Bachelors Degree or Diploma in Recreation, Social Work, Social Service Work, or equivalency.
- One year of experience in a community mental health setting.
- Ability to manage groups in a social/recreation setting.
- Valid First Aid and CPR certificates (must be kept current every three years).
- Excellent ability to perceive and be sensitive to the feelings and attitude of others, as well as be able to address problems in a prompt and non-defensive manner.
- Effective multi-tasking skills with excellent attention to detail for accuracy and thoroughness.

- Demonstrate the ability and willingness to align oneself with the values, vision and goals of LAMP Community Health Centre.
- An understanding of the social determinants of health and mental illness.
- An outgoing, warm and welcoming personality, with a strong sense of empathy and calm demeanour who is committed to high levels of quality service provision through accurate, friendly and excellent client relations.
- Confident and professional approach to all individuals with the ability to demonstrate flexibility and remain calm under stress.
- The ability to work effectively in a variety of situations and be able to demonstrate patience when dealing with a variety of behaviours.
- Excellent interpersonal skills necessary to work effectively across all levels of the organization's diverse workforce.
- Excellent communication skills, both verbal and written, with the ability to clearly convey information and ideas.
- Positive attitude and dependable with strong initiative and the ability to work both independently and in a team-oriented atmosphere.
- Solid leadership skills with the ability to act quickly and confidently manage difficult and/or tense situations, which at times might involve uncertainty and/or risk.
- Open minded, eager and willing to constantly learn and improve oneself.
- Knowledge of LAMP Community Health Centre, the South Etobicoke community, and/or a second language that is reflective of the community being served are all preferable assets.

Proficiency in the Following Computer Skills

- Solid working knowledge and ability to navigate a PC windows environment, including shared drives.
- Good working knowledge and experience using Microsoft applications (Word, Outlook & Excel).
- Strong skills and ability to easily navigate the internet/intranet environment.
- Ability to learn new software quickly and willingness to continuously develop technology skills.

Working Conditions

- Must be able to work in a fast paced, multi-faceted environment and make quick decisions.
- It entails stress from working with participants that at times might exhibit challenging behaviours, and being confident and competent in dealing with clients in crisis, distress and dealing with trauma.
- This position requires evening and weekend commitments, with some work to be done outdoors occasionally.
- Occasional travel with members on public transportation.
- Must be able to work in a fast paced, multi-faceted environment and make quick decisions.
- Ability to effectively understand the appreciation of guiding fundamentals at LAMP, i.e. Health Promotion, Anti-Oppression; Harm Reduction and the principles of community-based practice. **“Walk the talk.”**
- There is an expectation for all employees to participate in two events per year for the agency; these events may be during the evening or on a weekend.

Physical Requirements

- Occasional data entry, with short periods of time sitting stationary in front of a monitor while keyboarding.
- Ability to balance all job requirements in a busy atmosphere, including responding promptly to all communication.
- Occasional standing for extended periods of time and some frequent lifting may be required.
- Demonstrates good and safe work habits, and maintains a clean working environment.
- Ensures full compliance with LAMP's Health & Safety regulations and LAMP's policies and procedures.

As part of our mandate for inclusivity, reasonable accommodations can be made for all incumbents to perform the described physical functions of the aforementioned job.

LAMP Community Health Centre is dedicated to achieving a workforce that reflects the diversity of the community it serves and encourages applications from equity seeking groups.

Please send your resume with a cover letter to **Human Resources:**

Email Address	recruiting@lampchc.org
Subject	Job Opening for Program Worker, Among Friends
Internal Deadline	5:00 pm on Thursday December 2, 2021
External Deadline	5:00 pm on Thursday December 9, 2021

*We thank all applicants for their interest. However, only those selected for interviews will be contacted.
No phone calls please.*