



Internal/External Posting

Diabetes Educator (Registered Dietitian), Allied Health

Temporary Full Time Position: 35 hours per week

Contract Period: August 2023 - March 29, 2024

Position Expected Start Date: ASAP

Salary Range: \$63,597 to 75,043 per year

Location: Evans Site/ Four Villages CHC

Proof of Vulnerable Sector Check required prior to hiring

LAMP Community Health Centre is a multi-service, community based charitable organization that provides a wide range of services to improve a person's health and wellbeing. LAMP uses a coordinated approach to connect people to medical services and other programs that build personal resources. By providing equitable, culturally safe access to care that improves physical, emotional, social and economic wellbeing, people can better manage their health and its social determinants.

Job Summary

The West Toronto Diabetes Education Program (West Toronto DEP) is a partnership of five community health centres in West Toronto and East Mississauga that offers diabetes education and management support to adults and seniors living with Type 2 Diabetes to better manage their condition and prevent complications. Working within an interdisciplinary health promotion framework, the Diabetes Educator (Registered Dietitian) provides diabetes education and support through individual counseling, group education sessions, advocacy, and outreach at different community locations.

The incumbent will ensure that all organizational policies are followed and adhere to the overall objectives of the program and the standards of the College.

Primary Responsibilities

- Provide nutrition assessment for clients living with pre-diabetes and Type 2 diabetes, taking into consideration client's level of knowledge, readiness to change, food habits, and socio-demographic background.
- Develop health maintenance care plan with client and health care team by integrating information about client's health status, clinical practice guidelines, and available community resources.
- Be able to identify and prioritize complex health and social issues.
- Ensure complete, accurate, and timely documentation of program activities and medical records.
- Monitor for accuracy, quality, and thoroughness through participation in chart reviews.
- Communicate information clearly and concisely to clients and health care providers on a regular basis.
- Experience with case management and case coordination with members of the interdisciplinary team and services within the community.
- Present health education sessions on various topics related to diabetes.

- Identify and build relationships with various community partners.
- Present clinical practice guideline updates to health care providers and clinical partners.
- Provide learning opportunities to students, new hires, and colleagues.
- Recommend improvements to existing procedures/services.
- Facilitate teamwork and promote group effectiveness.
- Respect people of diverse backgrounds and perspectives.
- Expected to participate in LAMP and West Toronto DEP committee work aimed to improve programs and client care.
- Other duties as assigned by Manager

Required Qualifications

- Bachelor's degree in Nutrition or equivalent combination of experience/education.
- Completion of an accredited Dietetic Internship Program; preferably with a community focus.
- Current membership from the College of Dietitians of Ontario; in good standing.
- Hold professional liability insurance in accordance with the requirements set out by the College of Dietitians of Ontario.
- Eligibility for membership with the Dietitians of Canada.
- Three to five years' experience; preferably in community-based diabetes care.
- Certified Diabetes Educator (CDE) or evidence of working toward attaining preferred.
- Strong knowledge of diabetes pathophysiology, related laboratory values, and pharmacotherapy.
- Intermediate experience and strength in application of motivational interviewing counselling techniques in an adult population.
- Good working knowledge of the Diabetes Canada Clinical Practice Guidelines.
- Demonstrated ability to teach and facilitate groups using principles of adult learning.
- Strong skills in nutritional counselling, evidence-based practice, outreach, health promotion, team work, and problem solving.
- Sound clinical judgement with regard to treatment recommendations.
- Superior problem-solving skills and flexible, with the ability to prioritize and time manage in a very busy and demanding office environment.
- Excellent interpersonal skills necessary to work effectively across all levels of the organization's diverse workforce.
- Excellent communication skills, both verbal and written, with the ability to clearly convey information and ideas.
- Positive attitude and dependable with strong initiative and the ability to work both independently and in a team oriented atmosphere.
- Open minded, eager, and willing to constantly learn and improve one-self.
- Respect people of diverse backgrounds and perspectives.
- First Aid and CPR is a requirement and must be kept current.
- Valid Driver's License is an asset.
- Knowledge of LAMP Community Health Centre, East Mississauga and/or the South Etobicoke community.
- A second language that is reflective of the community being served is an asset.

Proficiency in the Following Computer Skills

- Solid working knowledge and ability to navigate a PC windows environment, including shared drives.
- Strong skills and experience using Microsoft applications (Word, Outlook, Excel, PowerPoint & Publisher).
- Strong skills and ability to easily navigate the internet/intranet environment.
- Experience and accuracy using database applications (i.e. Electronic Health Records).
- Ability to learn new software quickly and willingness to continuously develop technology skills.

Working Conditions

- Work up to one evening per week and up to one weekend per month.
- Working with clients with complex social and medical needs.
- May require independent work with variability in interdisciplinary supports.
- High caseloads - must be able to multitask, work in a fast paced, multi-faceted environment and make efficient decisions.
- Travel to multiple locations for clinics, mobile clinics, and outreach. Driver's license (G or G2) and vehicle recommended.
- Ability to effectively understand the appreciation of guiding fundamentals at LAMP, i.e. Health Promotion, Anti-Oppression; Harm Reduction and the principles of community-based practice. **“Walk the talk.”**
- There is an expectation for all employees to participate in two events per year for the agency; these events may be during the evening or on a weekend.

Physical Requirements

- Data entry, with long periods of time sitting stationary in front of a computer monitor while keyboarding.
- Ability to balance all job requirements in a busy atmosphere, including responding promptly to all communication.
- Frequent standing and sitting for extended periods of time and some occasional lifting may be required.
- Demonstrates good and safe work habits, and maintains a clean working environment.
- Ensures full compliance with LAMP's Health and Safety regulations and LAMP's policies and procedures.

As part of our mandate for inclusivity, reasonable accommodations can be made for all incumbents to perform the described physical functions of the aforementioned job.

LAMP Community Health Centre is dedicated to achieving a workforce that reflects the diversity of the community it serves and encourages applications from equity seeking groups.

Please send your resume with a cover letter to **Human Resources:**

Email Address	recruiting@lampchc.org
Subject	Job Opening for Diabetes Educator (Registered Dietitian)
Internal Deadline	5:00 pm on Tuesday, August 22, 2023
External Deadline	5:00 pm on Tuesday, August 29, 2023

***We thank all applicants for their interest. However, only those selected for interviews will be contacted.
No phone calls please.***