# **LAMP Community Health Centre**

"Building a Healthy Community"

# **Internal & External Posting**

## **Denturist, Dental Program**

Relief Position: No guarantee of hours

Position Expected Start Date: April 1, 2024

Salary: \$ 35.70 to \$45.90 per hour

**Location: East Mississauga Site** 

**Proof of Vulnerable Check required prior to hiring** 

LAMP Community Health Centre is a multi-service, community based charitable organization that provides a wide range of programs and services to improve a person's health. LAMP uses a co-ordinated approach to connect people to medical services and other programs that build personal resources. By providing services that improve physical, emotional, social and economic well-being, people can better control their health and environment.

## **Job Summary**

The Denturist at LAMP will work as part of an interdisciplinary team to provide denture care in accordance with the standards of their College to the public within the guidelines of the Region of Peel and Ontario Seniors Dental Care program(s).

In this role the incumbent must have knowledge and experience with designing patient treatment plans, undertaking all necessary steps to assess, size, and shape of dentures; taking impressions, designing and constructing full or partial dentures; fitting and modifying new dentures; relining, rebasing, repairing and altering dentures.

The denturist provides dental health care to eligible clients under the Ontario Seniors Dental Care Program in underserved communities that include LGBTQ+, isolated persons, racialized individuals, and immigrants and refugees.

This position reports to the Dental Program Manager.

#### **Primary Responsibilities**

- Provide quality care as per the standards of the College of Denturists of Ontario.
- Obtain complete medical and dental history and verify/apply medical and dental history prior to treatment.
- Perform complete denture diagnostic assessments, formulate comprehensive treatment plan(s), inform clients of proposed plan(s), explaining option(s) and obtain consent for treatment plan(s), in consultation with LAMP dentists.
- Select, fit, and verify appropriate appliance(s) as per the client treatment plan(s).
- Provide complete denture services including impressions, designing and construction of full or partial dentures, try-in fittings, insertions, and any required follow up, including adjustments, relining, rebasing, repairs, additions, modifications, and alterations.



- Perform standard practices and additional precautions according to current infection control guidelines as per best
  practices, including the adherence of infection control standards (PIDAC) as per CDO and Standards of
  Infection Control, the Health Promotion and Protection Act, and Ontario Public Health Standards (IPAC).
- Maintain compliance to client confidentiality and securing of electronic records as per LAMP's policy, PIPEDA, PHIPA, CDO Standards and the Regulated Health Professionals Act.
- Complete all documentation in accordance with the East Mississauga Community Health Centre dental clinic documentation policies and current professional standards set by the College of Denturists of Ontario - Medical and Dental History Recordkeeping, and LAMP's policies.
- Provide support to clients with a focus on excellent service and communication, client satisfaction, and building strong relationships with clients, their families, and the community.
- The Denturist will ensure that all organizational policies are followed.
- Ensure the Ontario Health and Safety standards (OHSA) are followed. Ensure compliance with LAMP's Health &
  Safety regulations and LAMP's policies and procedures, including the immediate reporting of any breaches of
  Health and Safety or Environmental incidents, accidents, or concerns to their respective manager/director and/or
  the Director of Human Resources.
- Participate in oral health promotion, presentations, advocacy, and community outreach efforts including collaborations with the Region of Peel and partnering agencies in order to promote access to oral health and serving the community.
- Work collaboratively with LAMP/EMCHC programs and other community resources to ensure access to services and community referrals for clients in the Ontario Seniors Dental Care Program.
- Interact effectively and professionally with persons of all ages and from diverse lifestyles, cultural, socioeconomic, educational, ethnic, sexual orientation, and physical abilities.
- · Actively participate in team meetings and events, and participate in continuous improvement.
- Promote and support the values, vision, and goals, and strategic direction of LAMP Community Health Centre.
- Perform other related duties as assigned by the employer.

#### Required Qualifications

- Diploma from an approved Denturist Program from a recognized College.
- Registration in good standing with the College of Denturists of Ontario.
- Three years of recent and extensive experience in a large dental practice.
- Experience working in a community dental clinic or in a public health environment and with a diverse population would be considered an asset.
- Knowledge of Ontario Public Health Infection and Control Standards (IPAC), Standards of Care of the Provincial Infectious Disease Advisory Committee (PIDAC), CDO Standards of Infection Control, the Personal Health Information Protection Act (PHIPA), and the Personal Information and the Electronic Documents Act (PIPEDA).
- Knowledge of community oral health, the social determinants of health, health promotion, and anti-oppression.
- Experience in serving seniors, their families, and the community.
- Forward thinking, and highly organized, with strong problem solving skills.
- Ability to establish and maintain effective relationships with diverse individuals and groups.
- Ability to function and work cooperatively as a member of an interdisciplinary team.
- Excellent interpersonal skills necessary to work effectively across all levels of the organization's diverse workforce.

- Excellent communication skills, both verbal and written, with the ability to clearly convey information and ideas.
- Possess a positive attitude, with strong initiative, and the ability to work both independently and in a team oriented atmosphere.
- · Ability to multi-task in a fast paced environment.
- Knowledge of East Mississauga Community Health Centre, the Peel community, and/or a second language that is reflective of the community being served are considered preferable assets.

## **Proficiency in the Following Computer Skills**

- Experience and accuracy using database applications (e.g. Abeldent)
- Solid working knowledge and ability to navigate a PC windows environment, including shared drives.
- Strong skills and experience using Microsoft applications (Word, Outlook, Excel, PowerPoint & Publisher).
- Strong skills and ability to easily navigate the internet/intranet environment.

## **Working Conditions**

- An operatory assigned for individualized care, including appropriate chairs and stools, a mobile operatory may be assigned as required.
- The incumbent must take precautions to limit exposure to potentially infectious diseases. Demonstrates good and safe work habits, and maintains a clean working environment.
- Ability to balance all job requirements in a busy atmosphere, including responding promptly to all communication.
- Requirement to multi-task and prioritize in a dynamic environment.
- The work environment includes frequent interruptions, and requires adaptability, and the ability to stay focused.
- Capacity for compassion in coping with clients who have many unmet needs.
- Requires flexibility in hours of work to support accessible program service delivery and the centre hours of operation. As such the position entails some evening and weekend work.
- Ability to effectively understand the appreciation of guiding fundamentals at LAMP, i.e. Health Promotion, Anti-Oppression; Harm Reduction and the principles of community-based practice. "Walk the talk."
- There is an expectation for all employees to participate in two events per year for the agency; these events may be during the evening or on a weekend.

#### **Physical Requirements**

- Personal Protective Equipment required when providing services.
- An accurate, steady hand and eye-coordination required.
- Frequent data entry, with extended periods of time sitting stationary in front of a monitor while keyboarding.
- Occasional standing for extended periods of time and some occasional lifting may be required.

As part of our mandate for inclusivity, reasonable accommodations can be made for all incumbents to perform the described physical functions of the aforementioned job.

LAMP Community Health Centre is dedicated to achieving a workforce that reflects the diversity of the community it serves and encourages applications from equity seeking groups.

Please send your resume with a cover letter to **Human Resources**:

Email Address | recruiting@lampchc.org

**Subject** Job Opening for Relief Denturist, Dental Program

Internal Deadline 5:00 pm on Thursday, February 22, 2024
External Deadline 5:00 pm on Thursday, February 29, 2024

We thank all applicants for their interest. However, only those selected for interviews will be contacted. No phone calls please.