

Internal / External Posting



Program Worker, Adult Drop-In

Temporary Relief Position: No guarantee of hours (at least 14 hours per week until April 2026)

Contract Period: February 2026 to February 2027

Salary: \$24.26 - \$29.11 per hour

This is an existing opening. No Artificial Intelligence tools will be used to screen, assess or select candidates

Organization Background

LAMP Community Health Centre is a multi-service, community based charitable organization that provides a wide range of programs and services to improve a person's health. LAMP uses a co-ordinated approach to connect people to medical services and other programs that build personal resources. By providing services that improve physical, emotional, social and economic well-being, people can better control their health and environment.

Our organization is grounded in principles of health equity, and we are committed to delivering services and programs through an anti-racism, anti-oppression lens. We strive to create a healthier community by putting people first and addressing systemic barriers to care.

Job Summary

At the heart of our work is an interdisciplinary approach that delivers holistic, community-based care – with a strong focus on individuals who experience barriers to accessing health services. Our team is deeply committed to inclusivity and works within the social determinants of health framework, emphasizing prevention, health promotion, and client education.

The under the supervision of the Program Manager, Adult Drop-In Program workers prepare meals, provide informal counselling, referral services and crisis support to individuals who are homeless or under housed. The Adult Drop-In Program Worker's goal is to engage participants in improving their health and well-being by connecting them with community supports. The incumbent will ensure that all organizational policies are followed. The relief role will support the core team during regular operation times as needed, and will operate the drop-in during the extended winter hours 2 days a week.

Primary Responsibilities

- Coordination and organization of meal planning based on donations and/or limited budget.
- Provide healthy meals serving up to 75 people in accordance to the City of Toronto and Public Health and guidelines (breakfast, lunch and snack).
- Provide support, referrals and informal brief counselling.
- Collaboration with internal and external resources to provide additional information (i.e. Lunch and Learn, Ontario Works Worker, etc.)
- Institute crisis intervention strategies.
- Maintain a safe and welcoming space by building rapport with clients, providing program outlines/activities, ensuring hygiene/cleanliness of the program areas, upholding the Drop-In Code of Conduct, and providing ways for participants to further engage.

- Provide support to four to six volunteers and provide orientation, follow-up, support and evaluation, as well as organize volunteer duties (i.e. program set-up and take down, truck deliveries, etc.) in accordance to health and safety standards in the organization.
- Input daily “Measuring for Success and Evaluation” tool, ensure completing of surveys, manage the Drop-In monthly budget, complete promotional material and form filling when required

Required Qualifications

- Post-secondary education from a University or Community College in the area of Social Work, Addictions, Adult Education, or equivalent experience.
- Two years’ experience in a similar position, minimum.
- Valid First Aid and CPR certificates are required and must be kept current every three years.
- A valid Food Handling Certificate is required and must be kept current every three years.
- Demonstrated skills and experience working in a community setting with people living in marginalized conditions, and with people experiencing mental health and addictions challenges and needs (i.e. newcomers, immigrants, seniors, youth, queer and trans, people living in isolation and in poverty who are at risk.)

What We Offer

For qualifying full-time and part-time employees and pro-rated to full time equivalent:

Comprehensive Health & Wellness Coverage

- Extended health and dental: coverage for prescription drugs, vision, health practitioners and more
- Group life insurance
- Employee Assistance Program (EAP): free, confidential support
- Healthcare discounts via Altum Health for services like massage therapy and physiotherapy
- Free access to Calm (Meditation, sleep stories, self-care tools) and access to employee engagement platform Motivosity
- 4 weeks of vacation to start plus paid sick days
- 11 paid statutory and organizational holidays
- Pension: membership in the **Healthcare of Ontario Pension Plan (HOOPP)**

Growth, Purpose & Community Impact

- Paid orientation, ongoing training, and professional development opportunities
- On-site and e-learning, plus access to course fee support
- Opportunities to serve diverse communities through inclusive, client-centered care
- Collaborative work environment focused on innovation and continuous improvement
- Active involvement in internal/external committees and community partnerships
- A workplace committed to equity, diversity, and removing barriers to accessibility

LAMP Community Health Centre is dedicated to achieving a workforce that reflects the diversity of the community it serves and encourages applications from equity seeking groups. Requests for accommodation due to disability can be made at any stage in the recruitment process.

Please send your resume with a cover letter to **Human Resources:**

Email Address | **recruiting@lampchc.org**

Subject | ***Job Opening Program Worker, Adult Drop-In (Relief)***

Internal Deadline | ***5:00 pm on Friday, January 30, 2026***

External Deadline | ***5:00 pm on Friday, February 6, 2026***